

HOW TO CHARGE



step 1

Plug in lead, remove pre-conditioning or schedules & lock doors



step 2

Use one of the methods below to start charging



step 3

Continue to enter payment details



Finished?

Stop charging via your car or the app; relocate so others can use

WHICH METHOD?



app-less

- scan with phone camera only; do not use any 3rd party QR code app
- no sign-up required



voltshare app

- recommended for repeat use
- check live charging status
- suitable if you are unable to scan QR



on site parking restrictions apply



still need help?

Call: 0808 303 0629

Email: support@voltshare.co.uk



CAN'T START A CHARGE?



Remove any charging schedule or pre-conditioning



Ensure leads are plugged in fully and locked in car port



If charger is "Unavailable," check back again as this is due to temporary local grid fault



If charger is "Offline," check back again as this could be due to temporary internet loss



If session stops early, check cable connection and keep doors closed then try again

IMPORTANT INFORMATION

- DO NOT attempt to force the cable out, instead end the session via your car or the app
- You are only charged for what you use; any pre-authorisation holds on your card are released instantly after the session